

## CASE STUDY:

### Katie Fellows

Contracts Delivery Manager  
PH Jones



I really push the importance of compliance and safety and my team can all see that I am **doing the best job I can**

*Katie Fellows is a Contracts Delivery Manager at PH Jones, the social housing arm of British Gas – providing over 60 local authorities with service, repair and installation works, covering 250,000 properties each year. Here she shares an insight into her career and her reasons for joining the ASCP's Women in Compliance group.*

'I've worked in social housing for over 12 years, first joining a Housing Association as the co-ordinator of their S&R contract. That's where I completed my CORGI and HCA qualifications in gas safety and social housing management. I then decided I wanted a new challenge and moved to the contractor side, which has been a great decision.



The networking lunches and speakers we have at the Women in Compliance events are invaluable. The discussions with professional coaches have given me the confidence to progress with my career.'

## Changes in the industry

'I manage a team of engineers who work in and around Salisbury, Wiltshire – servicing 4,500 properties with varying fuel types over a large geographical area. I really push the importance of compliance and safety and my team can all see that I am doing the best job I can, which means any initial reluctance about my role and how I can help the team has gone.

'The industry is certainly moving forward; however, I feel I am very lucky with my team at PH Jones. I do travel with work and still can be on the receiving end of derogatory comments from time to time.

## Becoming a WIC member

'Having been a member of the AGSM for nearly 6 years, I'd spotted mentions of the Women in Compliance events. They are well publicised at AGSM meetings, which is great to see and ultimately prompted me to sign up 3 years ago when it first launched. I've never looked back.

'The Women in Compliance sessions have been so useful to me. It is great to see how they have flourished over the years. The lunch at the ASCP conference sticks in my mind. The Celtic Manor event was represented strongly, and it was great to see so many women there.

'There is not one thing I don't enjoy about them. The networking lunches and speakers we have at the events are invaluable. The discussions with professional coaches have given me the confidence to progress with my career.

'I would highly recommend anyone joins. Come along and see what it can do for you. The group provides a supportive environment for women in our sector to share their experiences and discuss topics important to them. I have gained and shared so much knowledge in a sector where we can feel undervalued and underrepresented.

## Join the FREE Women in Compliance group, you'll gain:

- ✓ Invitations to group meetings
- ✓ The opportunity to network with peers and share experiences
- ✓ Access to mutual mentoring schemes
- ✓ Inspiration and guidance from expert speakers
- ✓ Technical advice in asset and building compliance

Email Candice Appleton to join Women in Compliance  
[cappleton@corgitechnical.com](mailto:cappleton@corgitechnical.com)

**Women in Compliance (ASCP)**, 11 Campbell Court, Bramley Hampshire RG26 5EG

✉ [enquiries@ascp.org.uk](mailto:enquiries@ascp.org.uk)

☎ 01256 548 040

🐦 [wic\\_women](#)

🌐 [women-in-compliance](#)

**ASCP** Incorporating  
**AGSM** and **AESM**

[www.ascp.org.uk](http://www.ascp.org.uk)